



Matchday Stewards

The Role:

We have a fantastic opportunity for an enthusiastic Matchday Steward to join the Club during this exciting chapter #ANewEra. You will have a wide range of duties in creating a memorable experience for all visitors.

What is the role?

The purpose of this role is to provide a first-class service on Match Days and for non-Match Day events as required, ensuring the safety of all spectators and staff.

Typical duties include:

- Bag searching
- Segregating home and away fans
- Provide general guidance to the public
- Monitoring crowds
- Checking tickets
- Patrolling

What are we looking for?

We are looking for a confident candidate who can work well in a team and ensure a professional attitude at all times. We are seeking well-presented, articulate and reliable candidates who are comfortable working with the public, and can be friendly as well as approachable.

Essential Skills:

- Have a polite, courteous and helpful manner.
- Has proven experience of controlling vulnerable situations.
- Have good customer service skills.
- Be professional and pro-active.
- Be smartly presented.
- Be available on weekends, evenings and bank holidays

Desirable Skills:

- Experience in dealing with conflict and confrontation

You will be asked to complete an NVQ Level 2 training in crowd safety.

To apply, please email your completed application form with CV to recruitment@port-vale.co.uk